

How COVID-19 is Affecting **Holiday Shopping 2020** The pandemic has affected every aspect of life, and holiday shopping is no exception. In September 2020, Cratejoy, the largest

marketplace for subscription boxes, commissioned a third-party survey of shoppers to determine their holiday 2020 gift-giving plans. Over 12,000 men and women throughout the U.S. responded.

will likely begin earlier this year.

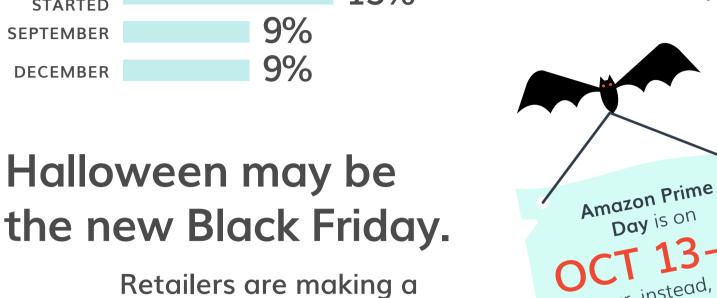
NOVEMBER

OCTOBER

Holiday shopping



I ALREADY 15% **STARTED** 9% **SEPTEMBER**



special effort to drive holiday shopping in October so customers can avoid crowds and prevent supply and

shipping bottlenecks. 10/10 Major retailers have

pulled together

to make October 10th a shopping holiday.3



Target announced that it will offer its lowest prices of the year, in

stores and online,

beginning in

October.²

46%

40%

38%

33%

33%

29%



46% 32% 8%

78% of survey respondents plan to buy mindful, unique gifts that truly

suit the recipient and show how much they care.





HOBBIES

BOOKS

CRAFTS

GAMES

books

+177%

Survey respondents are looking for more experiential gifts in 2020 than in previous years.

34% COOKING



Subscription box sales during COVID-19

confirm 2020 holiday shopping predictions.

Cratejoy has seen an increase in subscription box sales in these same experiential categories during the pandemic.

crafts +199% +222%

+108%



+163%

Sources: ¹ CNET, September 30, 2020, Prime Day 2020: "Amazon Prime Day 2020: The best Fire TV and streaming TV deals so far," https://www.cnet.com/how-to/amazon-prime-day-2020-the-best-fire-tv-and-streaming-tv-deals-so-far/ ² Target, July 27, 2020, "Target Makes Changes to Help Our Guests and Team Celebrate the Holidays Safely,"

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https://corporate.target.com/article/2020/07/early-holiday-plans

³ Bloomberg, September 13, 2020, "A New Shopping Holiday Aims to Avoid a Void Under the Tree," https://www.bloomberg. com/news/articles/2020-09-13/a-new-shopping-holiday-aims-to-avoid-a-void-under-the-tree?

Cratejoy.com